### Booking terms and conditions

1. The booking is not made successfully if you did not get a confirmation from us.

## 2. Security deposit for all booking

There will be \$20 deposit for all bookings.

The \$20 deposit will be taken out from total bill on your reservation day.

## 3. Booking cancellation

Please text or call or Email us if you will not be able to attend on your reservation day.

The \$20 deposit will be refunded if you give us 12 hours notice prior your booking.

## 3.1. Table holding period

We can hold your table for 15 minutes after your booking time, please let us know as soon as possible if cannot arrive in the timeframe. (your reservation time – 15 minutes)

If we do not get any notice you are running late, the table will not be held after 15 minutes.

#### 3.2 No show fee

The \$20 deposit is not refundable if the customers cannot attend on reservation day without notice or cancel bookings after notice period

## 4. Seating times

We have a 2 seating times 6pm and 8pm, otherwise all bookings are applied 2 hours seating times

5. Safe eat out policy and procedures during pandemic

- 5.1 There is a maximum capacity of having customers in our dining room, we can only accommodate 10 guests.
- 5.2 We have 3 outside tables but no heated, please mind the weather condition of your reservation day.
- 5.3 There will be a 2 hours seating time applied on all bookings
- 5.4 Water bottle and cups, plates will be washed and sanitised in the (high temperature) dishwasher after every use.

# 5.5 Face covering

Please use face covering at any time in our restaurant but when you are seating at your table, it can be removed.

# 5.7 Getting contact details

There is QR Code on the table, please use your smartphone, one guest can submit all other guests of the party.

-Please use the camera on your smartphone.